## **Spotlight on Charles Taylor Adjusting**

Charles Taylor Adjusting is one of the leading international loss adjusting businesses. We focus on commercial losses and claims in the aviation, energy, marine, property, casualty and special risks markets, many of which are large and complex in nature. These include onshore and offshore energy claims, maritime casualties, aircraft losses, large infrastructure claims and financial lines losses.

We have operated in Latin America for 15 years, having opened our first office in the region in Mexico City in 1999. This was followed by establishing a business in Bogotá, Colombia in 2012 and by opening an office in Rio de Janeiro in 2014 in partnership with Charles Taylor's P&I team.

Latin America is an important and fast-growing market for insurance services. Our regional adjusting offices in Mexico City, Bogotá and Rio de Janeiro provide insurers and reinsurers with access to the resources they need to handle larger and more complex losses insured in local and international markets. We also offer local markets access to our international network of 60 offices in 25 countries. This means we can respond to claims quickly and effectively wherever they occur in the world.

We offer insurers, reinsurers, owners, operators and their professional advisers a comprehensive claims adjusting service. We work in close partnership with all parties to quickly resolve complex matters in a constructive, professional and technically accurate manner. Our principal services in Latin America are loss adjusting, average adjusting, claims management, damage surveys and dispute resolution together with specialist technical engineering and surveying services.

Our Latin American operations are headed by Felipe Ramirez, Regional Director, Latin America and Head of Charles Taylor's Mexico City office. Our Bogotá office is led by Marco Montenegro and the new Rio De Janeiro Adjusting office is managed by Alejandro Martínez.

## **Contact: Felipe Ramirez**

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