

Staff spotlight



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What was your first job in the industry?

My first role in the Standard Club was working in the Reinsurance Department, who are responsible for placing and administering reinsurance contracts with the market and handling declarations and recoveries. I have also worked in the Mediterranean and Offshore syndicates in various underwriting roles.

What is it you find interesting about P&I?

I enjoy working closely with members and providing a service to help with their operations rather than being involved in writing commoditised insurance products.

What is your current job?

As Underwriting Operations Director I support areas of the business in relation to underwriting, including providing support to all syndicates, training, dealing with procedural and compliance issues and involvement in various underwriting related projects.

What is the most important thing a club can do for its members?

The managers of a P&I club play a significant role in helping their members with anything from cover issues to handling a claim. It is therefore important for the Club to provide its members with a fast, efficient and friendly service and to be pro-active in assisting the member with any problems they encounter.

What is the highlight of your P&I career?

Working with the club has given me many opportunities to meet members and I have been lucky enough to visit some of our members ships which has given me an excellent insight in to their day to day operations