



Standard
Club

By your side

My Standard Club – an overview



One central place for secure online access 24/7 to key information relating to a member or broker's relationship with the club.

Documentation

Documents are added to the site within an hour of issue, so it holds the up to date, accurate version. Filter controls allow users to configure search results and quickly find the right documents. Users can view, download, save and/or print documents at any time.

- Certificates of Entry
- Endorsements
- Blue Cards/MLC Certificates
- COFR documents
- Debit and credit notes (depending on whether the member places business directly with the club)
- Claims invoices

Reports

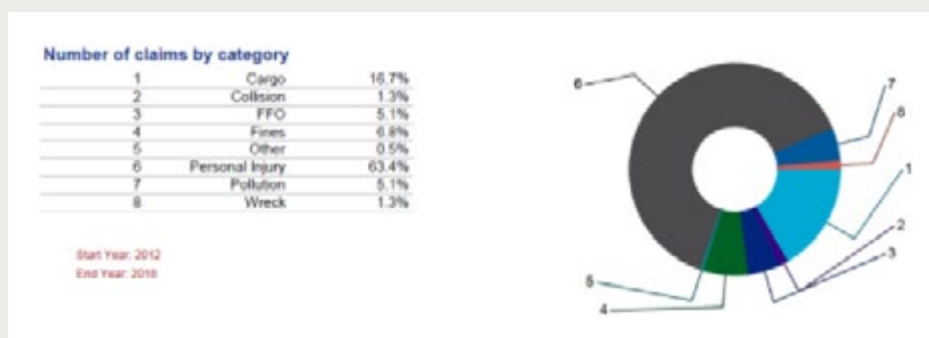
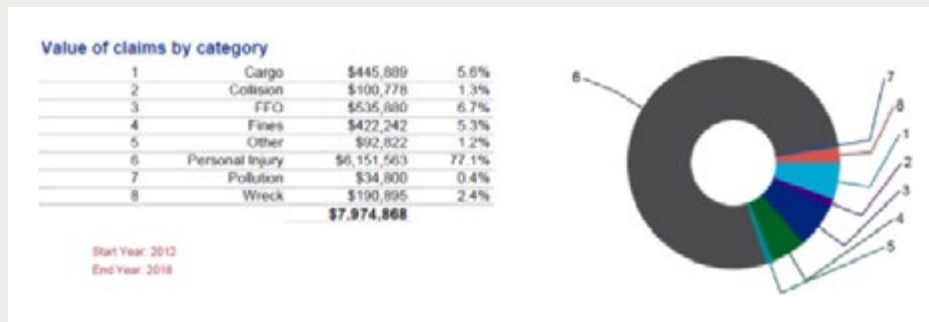
Direct access to data relating to cover with the club via customised reports and visualised charts

- Run key reports relating to membership or view visual summaries of claims history.
- Reports history so previous reports can be referred to, or rerun with up-to-date data
- Reports are also fully configurable and can be downloaded as Excel spreadsheets or pdfs.

Specific reports depend on the cover a member has but can include:

- **Vessel Listing** – a list of vessels which are/have been on risk with the club, relevant to the member selected.
- **Claim Listing** – a breakdown of all the open and/or closed claims relating to the member selected. This includes a brief summary of the claim and the paid/estimated amount
- **Mutual P&I Record** – a snapshot of the member's premium, claims and loss ratios relating to their P&I cover. The record includes vessel numbers entered, tonnage entered, premiums paid, overheads and claims.
- **Freight, Demurrage & Defence Record** – a snapshot of the member's premium, claims and loss ratios relating to their FDD cover. The record includes vessel numbers entered, tonnage entered, premiums paid, overheads and claims.
- **Fixed Premium Record** – a snapshot of the member's premium, claims and loss ratios relating to their fixed premium cover. The record includes vessel numbers entered, tonnage entered, premiums paid, overheads and claims.
- **Total Value and Number of Claims** – a double axis bar/line chart summarising total value and total count of claims by policy year for the member selected.
- **Number of Claims by Category** – a doughnut chart summarising the count of claims broken down by category.
- **Value of Claims by Category** – a doughnut chart summarising the value of claims broken down by category.

Reports



Examples

Here are some example reports you will see within the site.

Reports

[Run](#)
[Reset](#)
[Download](#)

[Refresh](#)

Reports		History											
Date	Report Type	Member Group	Member	Start Year	End Year	Ship	On or Off Risk Ships	Pool / Non-Pool Figures	Display Output Grouped By	Business Class	Open or Closed Claims	Re-run	Download
09/01/2019 11:43	Value of Claims by Category	Member Group 1	Member 1	2012	2018	All	N/A	N/A	N/A	N/A	N/A	▶	⬇
09/01/2019 11:43	Number of Claims by Category	MG1, MG2, MG3, MG4...	Member 1, Member ...	2012	2018	All	N/A	N/A	N/A	N/A	N/A	▶	⬇
09/01/2019 11:42	Total Value and Number of Claims	MG1, MG2	Member 1, Member ...	2012	2018	All	N/A	N/A	N/A	P&I	N/A	▶	⬇
08/01/2019 15:18	Claim Listing	MG1, MG2, MG3, MG4...	Member 1, Member ...	2018	2018	SHIP 1, SHIP 2, SHIP 3...	On Risk	Both	Policy Year	P&I	All	▶	⬇
08/01/2019 14:22	Fixed Premium Record	Member Group 4	Member 8	2016	2018	SHIP 1, SHIP 2, SHIP 3...	All	N/A	N/A	N/A	N/A	▶	⬇
08/01/2019 14:22	Mutual P&I Record	MG1, MG2, MG3, MG4...	Member 1, Member ...	2012	2018	SHIP 99	All	N/A	N/A	N/A	N/A	▶	⬇
08/01/2019 14:22	Vessel Listing	Member Group 1	Member 1	2012	2018	SHIP 1	All	Both	N/A	P&I	N/A	▶	⬇

Security and accessibility

The portal is available online 24/7, with secure access for verified users

- Multiple individuals within an organisation can access concurrently.
- To ensure that only authorised individuals can access your information, a Key Contact will act as the gatekeeper per organisation and be responsible for monitoring registered users.

How to set up and manage your account

01.

Nominate a Key Contact for your organisation, and send their name and contact details to your usual club contact or to My.StandardClub@ctplc.com. Our Portal team will then set up your organisation's account.

02.

Individual users in your organisation then register their interest at <https://my.standard-club.com/> and are given access in accordance with the individual registration process.

03.

If you wish the Portal Team to ask your Key Contact to approve each individual's registration before we grant them access to your account, or if you wish to provide us with a list of pre-approved users so that only these users will be granted access, please let us know. Otherwise, we will grant access to everyone within your organisation who registers.

04.

Our Portal team will maintain a list of the registered users of your account and will send the list to your Key Contact once a year for verification.

05.

If during the year, a registered user leaves your organisation, please inform the Portal team (My.StandardClub@ctplc.com) as soon as possible so that we can withdraw their access to your account.



How individuals in your organisation can register to access your account

01.

Individuals who require access to your account should visit <https://my.standard-club.com/> and follow the instructions to register

02.

The Portal team at The Standard Club will then notify your Key Contact of the registration (or request your Key Contact's prior approval of the registration, if you requested this).

03.

Within 48 hours of registration/approval, the registered user will receive an email with a username (usually the individual's email address) and a temporary password, which they can reset.

04.

If you provide us with a pre-approved list of users and someone who is not on the list registers, we will notify your Key Contact immediately to check whether they should be granted access.

Further information

If you have any queries, or you wish to contact us about any issue relating to the Member and Broker Portal, please either get in touch with your usual club contact or email my.standardclub@ctplc.com

For support

Email: My.StandardClub@ctplc.com

Keep up to date by visiting the Knowledge Centre section on our website www.standard-club.com



@StandardPandl



The Standard P&I Club

Managed by
Charles Taylor

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