

# San Francisco Forum

Monday 1 October 2018

## Venue

The Palace Hotel  
2 New Montgomery Street  
San Francisco, USA 94105



**Standard  
Club**

## Programme

09:30	Registration		Sierra
10:00	Welcome and club update	Eddy Morland, Head of Division, International	California Parlor
10:15	Current claims trends	Sam Kendall-Marsden, Director of Claims	California Parlor
10:30	Techniques of crisis communications: How to engage your stakeholders – a simulation	Dustin Eno, COO & Crisis Response Manager, Navigate Response	California Parlor
11.30	Fire investigation on board container ships – reefers and other cargo problems	Daniel Jackson, Resident Director, Dr JH Burgoyne & Partners DMCC	California Parlor
12.30	Lunch		Sonoma & Monterey
13.30	West Coast Environmental Regulatory Issues	Nishit Kapoor, Senior Vice President, ECM Maritime Services LLC	California Parlor
14.15	Fact and fiction: What social media does with an incident	Dustin Eno COO & Crisis Response Manager, Navigate Response	California Parlor
14.45	Afternoon break		Sierra
15.15	Introduction to the roundtable sessions	Leanne O'Loughlin, President/Regional Claims Director	California Parlor
15.30	Roundtable 1: People claims	Leanne O'Loughlin, President/Regional Claims Director Hannah Morris, Underwriting Director Becky Hamra, Claims Director	Sonoma
	Roundtable 2: Contracts of carriage and charterparties	LeRoy Lambert, General Counsel Eddy Morland, Head of Division	California Parlor
16.45	Conclusion	Eddy Morland, Head of Division Leanne O'Loughlin, President/Regional Claims Director	California Parlor
17.00	Drinks reception		Monterey
19.00	Depart		

This event programme is published on behalf of The Standard Club UK Ltd by the managers:

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